



Account Application

Please complete all sections of the Application Form. If any sections do not apply to your business please enter N/A. Please read terms and conditions attached and sign the application form to confirm you wish to open an account and accept our trading terms.

Please email completed application form to: support@envon.com.au

On receipt one of our staff members will be in contact to arrange a visit in order to complete your application.

Envon Pet Supplies deliver to TRADE ONLY customers.

TRADING TITLES AND INVOICE ADDRESS

.....
.....
.....POSTCODE.....

MAIN CONTACT/BUYER ACCOUNTS DEPARTMENT (if separate)

CONTACT NAME:CONTACT NAME:

TELEPHONE NO:TELEPHONE NO:

FAX NO:FAX NO:

EMAILADDRESS:EMAILADDRESS*:.....

B2B ORDERING PLATFORM EMAIL ADDRESS:.....

*(required for invoice delivery)

DELIVERY ADDRESS IF DIFFERENT TO ABOVE

.....
..... POSTCODE.....

NATURE OF OWNERSHIP (TICK ONE)

LIMITED COMPANY: [] PARTNERSHIP: []

SOLE TRADER: [] OTHER (PLEASE SPECIFY).....

COMPANY NAME:.....

ABN:

NZBN (EXPORT ONLY):.....

FULL NAME(S) OF PROPRIETOR(S)/ DIRECTOR(S):

.....
.....

HOME ADDRESS:

.....
..... POSTCODE.....

HOME PHONE NUMBER:

BUSINESS HOURS: HALF DAYS:

BANKERS NAME AND ADDRESS:

.....
.....

TWO TRADE REFERENCES:

(1)

.....
.....

(2)

.....
.....

MAIN TYPE OF BUSINESS (TICK ONE) DATE BUSINESS WAS ESTABLISHED:.....

1.PET SHOP [] LOCATION:(MAIN ST/SHOPPING CENTRE/OUTOF TOWN)

2.AQUATICSHOP []

3.PRODUCE STORE [] SIZE OF SALES FLOOR(m²).....

4.GENERAL STORE [] CURRENT TOTAL MONTHLY SPEND ON PET ACCESSORIES

5.MARKET TRADER []

6.BREEDER/KENNEL [] ESTIMATED MONTHLY SPEND WITH ENVON

7.DISTRIBUTOR []

8.OTHER [] PREFERRED PAYMENT METHOD (TICK ONE)

9.INTERNET TRADER [] BANK TRANSFER []

OTHER (PLEASE SPECIFY)..... CREDIT CARD []

CHEQUE []

DELIVERY INSTRUCTIONS

OPENING TIMES:LUNCH CLOSURE:

PARKING RESTRICTION DETAILS:

I/WE WISH TO APPLY FOR A TRADE ACCOUNT WITH YOUR COMPANY AND AGREE TO COMPLY WITH YOUR TRADING TERMS, DETAILS OF WHICH ARE ATTACHED

SIGNED:PRINT NAME:

DATED:POSITION IN COMPANY:

CORPORATE TRUSTEE

Where the Applicant makes this application as a Trustee, it warrants and declares that it has the power and authority to make and execute this Credit Application and that all rights of indemnity which it now has or may have in the future or may otherwise have against the property of the Trust of which it is a Trustee or beneficiary or both, have not been modified or excluded as a result of any act, matter or document made or executed by it or as a result of any breach of fiduciary duty or in any other way. It warrants and declares further that it is has not released and shall not release in the future and shall not cause or permit to be released, lost or diminished in any manner whatsoever, any such rights of indemnity.

NAME OF TRUST

NAME OF TRUSTEE

ADDRESS OF TRUSTEE

The Applicant applies to Envon Pet Supplies ("Envon") for credit. Envon Pet Supplies ABN is 28 836 385 636. The Applicant acknowledges receipt of and accepts the present standard Terms and Conditions and acknowledges that the Terms and Conditions may be changed by Envon from time to time.

Where the Applicant makes this application as a trustee, and details of the trust are not provided as above, the below signatories agree to indemnify Envon against any loss of money due to Envon by the Applicant, unless and until details of the trust are provided.

I/We warrant that I am/we are authorised to sign this Credit Application on behalf of the Applicant.

SIGNATURE SIGNATURE

NAME (Block letters) NAME (Block letters)

POSITION POSITION

DATE DATE

PERSONAL GUARANTEE AND INDEMNITY

I/We note that the trading Terms and Conditions have been provided to us by Envon and that I/we have read and understood them. In consideration of Envon supplying goods on credit to the Applicant:

I/We (and if more than one, jointly and severally) agree that if the Applicant at any time fails to pay any money due to Envon or fails to perform or observe any term or condition of credit or sale to be performed by the Applicant, I/we will forthwith pay to Envon all money due and payable by the Applicant (or any subsequent owner of the business name of the Applicant) to Envon. No demand by Envon for payment shall be necessary.

I/We further agree to indemnify Envon against any loss of money due to Envon by the Applicant under or relating to any sale by or credit granted by Envon to the Applicant (or any subsequent owner of the business name of the Applicant) including expenses and legal costs associated with the collection of outstanding monies and including any loss suffered by Envon as a result of the Applicant's failure to perform or observe any term or condition of credit or sale. I/We now charge my/our interest in any real property registered in my/our name/s in favour of Envon to secure this Guarantee and Indemnity and authorise the lodgement of a caveat to support this charge.

I/We (and if more than one, jointly and severally) agree that this Guarantee and Indemnity is a continuing Guarantee and Indemnity and will not be invalidated, released or discharged by any event which would or might so invalidate, release or discharge the Guarantee and Indemnity, including (but not limited to) the giving of time, the variation of the terms and conditions of credit or sale, the alteration of the composition of the Applicant or the release of the Applicant or any co-guarantor. I/We understand this Guarantee and Indemnity binds me/us personally.

SIGNATURE SIGNATURE

NAME (Block letters) NAME (Block letters)

POSITION POSITION

WITNESS SIGNATURE WITNESS SIGNATURE

WITNESS NAME (Block letters) WITNESS NAME (Block letters)

DATE DATE

TERMS AND CONDITIONS

1 General

The whole of the Agreement between LePets Pty Ltd ATF LePets Unit Trust T/A Envon Pet Supplies ABN 28 836 385 636 ("Envon") and the Applicant referred to in the Credit Application ("Customer") are those set out in these Terms and Conditions as amended from time to time and those, if any, which are implied and which cannot be excluded by law ("Terms"). Any other contractual terms of the Customer (whether upon the Customer's order or elsewhere) which are contrary to or inconsistent with these Terms shall not apply nor shall they constitute a counter-offer. By receiving delivery and/or supply of all or a portion of the goods, materials and/or parts and/or labour and/or services supplied by Envon under these Terms ("Goods"), the Customer shall be deemed to have accepted these Terms and to have agreed that they shall apply to the exclusion of all others.

2 Credit Terms

- 2.1 Payment is due on or prior to thirty (30) days from the date of invoice rendered in respect of the supply of the Goods unless otherwise stated in writing by Envon. Envon may charge interest at a rate equivalent to four percent (4%) in excess of the rate of interest carried by court judgments made by the NSW courts.
- 2.2 Any payments received from the Customer by way of credit card will be subject to a credit card surcharge fee in force at the date of payment.
- 2.3 Envon's express or implied approval for extending credit to the Customer may be revoked or withdrawn by Envon at any time.
- 2.4 Envon is entitled to set-off against any money owing to the Customer amounts owed to Envon by the Customer on any account whatsoever.
- 2.5 Any payments received from the Customer on overdue accounts will be applied first to satisfy interest which may have accrued, second to reasonable expenses and legal costs referred to in Clause 2.6, and then to principal.
- 2.6 The Customer is liable for all reasonable expenses (including contingent expenses such as debt collection commission) and legal costs (on a full indemnity basis) incurred by Envon for enforcement of obligations and recovery of monies due from the Customer to Envon.

3 Quotations and Pricing

- 3.1 Prices charged for Goods will be according to a current quotation for those Goods. Otherwise, they will be determined by Envon by reference to its standard prices in effect at the date of delivery (whether notified to the Customer or not and regardless of any prices contained in the order). Envon will use its best endeavours to notify the Customer of price changes but bears no liability in respect of this.
- 3.2 Any quotation by Envon shall not constitute an offer. Quotations will remain valid for seven (7) days from the date of the quotation.
- 3.3 Any quotation, acceptance of quotation, purchase order or other document which requires signature may be signed in electronic form, and such signature shall be binding upon the person affixing that signature.
- 3.4 Unless otherwise specified by Envon, the prices exclude:-
 - 3.4.1 Any statutory tax, including any GST, duty or impost levied in respect of the Goods and which has not been allowed for by Envon in calculating the price.
 - 3.4.2 Costs and charges in relation to insurance, packing (other than the standard packing of Envon), crating, delivery (whether by road, rail, ship or air) and export of the Goods.

4 Delivery and Supply

- 4.1 Any times quoted for delivery and/or supply are estimates only and Envon shall not be liable for failure to deliver/supply, or for delay in delivery/supply. The Customer shall not be relieved of any obligation to accept or pay for Goods, by reason of any delay in delivery/supply or dispatch. Envon reserves the right to stop supply at any time if the Customer fails to comply with the Terms.
- 4.2 Envon may refuse to supply any order by the Customer for Goods in its absolute discretion and may make acceptance of an order conditional upon it receiving a satisfactory credit assessment of the Customer.
- 4.3 If the Customer directs that delivery of the Goods be staggered over different times or to different addresses from those specified in the Credit Application, then the Customer:
 - 4.3.1 shall be liable for any additional cost, charge and expense incurred by Envon in complying with the Customer's direction; and
 - 4.3.2 shall pay for the whole of the invoiced value of the Goods notwithstanding the staggered deliveries.
 - 4.3.3 Such action shall be deemed to be delivery to the Customer.
- 4.4 The Customer is deemed to accept delivery of the Goods where it is either delivered to the Customer's premises or when Envon notifies the Customer that the Goods are available for collection.
- 4.5 If the Customer is unable or fails to accept delivery of the Goods, Envon may deliver it to a place of storage nominated by the Customer and, failing such nomination, to a place determined by Envon. Such action shall be deemed to be delivery to the Customer. The Customer shall be liable for all cost, charge and expense incurred by Envon on account of storage, detention, double cartage/delivery or similar causes.

5 Property

- 5.1 Until full payment has been made for all Goods, and any other sums in any way outstanding from the Customer to Envon from time to time:
 - 5.1.1 All sums outstanding become immediately due and payable by the Customer to Envon if the Customer makes default in paying any other sums due to Envon, becomes bankrupt, or commits any act of bankruptcy, compounds with its creditors, has judgment entered against it in any court or, being a company, has a provisional liquidator, liquidator, receiver, receiver manager or administrator appointed, notwithstanding the provisions of any other clause in these Terms.
 - 5.1.2 The property in the Goods shall not pass to the Customer and the Customer shall hold the Goods as bailee for Envon (returning the same to Envon on request). The Goods shall nevertheless be at the risk of the Customer from the time of delivery/supply and the Customer must insure the Goods from the time of delivery/supply.
 - 5.1.3 The Customer is only authorised to sell the Goods (or any portion of them) to third parties as the fiduciary agent of Envon provided that there shall be no right to bind Envon to any liability to such third party by contract or otherwise. All payments (direct or indirect) received from such third parties by the Customer for the Goods (or any portion of them) shall be held on trust for Envon pursuant to the fiduciary relationship.
 - 5.1.4 In the event that the Customer incorporates or transforms the Goods (or any portion of them) into any other goods or products produced by the Customer (or a third party), then the Customer must hold a proportion of any payment ("relevant proportion") received by the Customer for such goods or products on trust for Envon. The Customer expressly acknowledges that the relevant proportion shall be equal to the dollar value of the Goods incorporated or transformed and the Customer further acknowledges that any part payment (not exceeding the relevant proportion) received by the Customer for such goods or products is received as payment first of the relevant proportion.
 - 5.1.5 Envon is irrevocably authorised to enter any premises where the Goods are kept, and to use the name of the Customer and to act on its behalf, if necessary, to recover possession of the Goods without liability for trespass or any resulting damage.
- 5.2 In addition to any lien to which Envon may, by statute or otherwise, be entitled, Envon shall in the event of the Customer's insolvency, bankruptcy or winding up, be entitled to a general lien over all property or goods belonging to the Customer in Envon's possession (although all or some of such property or goods may have been paid) for the unpaid price of any Goods sold or delivered to the Customer under this or any other contract.

6 Availability of Stock

Any order that cannot be fulfilled on its receipt will automatically be back ordered and processed when stock becomes available unless it is the Customer's stated standard policy not to accept back orders or the Customer specifically marks its order, "Do Not Back Order". Deliveries at any time are subject to availability of stock and Envon will not be liable for any charges due to product unavailability.

7 Freight

Unless otherwise agreed, Envon will ship by its nominated carrier.

8 Returns, Cancellations and Claims

- 8.1 The Customer shall not return any Goods to Envon without obtaining prior authorisation from Envon. No returns will be accepted unless a copy of the relevant invoice is enclosed with the returned Goods. A list of the Goods returned including product descriptions, quantity, date of return and the Customer's name and address must also be enclosed. Freight charges must be paid by the Customer and the Goods returned through Envon's approved carrier. All Goods must be returned in the original packaging and the Customer shall be responsible for all damage incurred during return shipment. A credit note will be issued by Envon only after Goods returned are either collected by Envon's authorised representative or agent or returned to it by the Customer as set out above. The Customer shall not deduct the amount of any anticipated credit from any payment due to Envon but must await receipt of a credit note.
- 8.2 All goods returned must be of merchantable and reasonable quality such that the goods are complete in their original packaging, not shop-soiled, are not price ticketed and are still listed in the current price list.
- 8.3 If Envon accepts the return of any Goods that have been ordered, Envon may charge the Customer fifteen per cent (15%) of the invoice price as a handling fee with freight costs and risk remaining the responsibility of the Customer.
- 8.4 No cancellations or partial cancellation of an order by the Customer shall be accepted by Envon unless it has first consented in writing to such cancellation or partial cancellation and unless a cancellation charge has been paid which, as determined by Envon, will indemnify Envon against all loss, without limitation. Cancellation will not be accepted on goods that are not regular stock which are in the process of manufacture or ready for shipment.
- 8.5 All complaints, claims, or notification of lost Goods, incomplete Goods, Goods damaged in transit or Goods that do not comply with the Customer's purchase order must be submitted by the Customer to Envon in writing within seven (7) business days of the date of the invoice rendered for the supply of the Goods. Otherwise, the Customer shall be deemed to have accepted the Goods and shall not refuse to pay for the Goods on the basis that they were lost, incomplete, damaged in transit, or do not comply with the Customer's purchase order.

9 Personal Property Security Interest

- 9.1 The Customer grants Envon a Security Interest in the Goods (supplied as Commercial Property, more particularly described as Other Goods) and their Proceeds to secure the obligation of the Customer to pay the purchase price of the Goods and any other obligations of the Customer to Envon under this contract (together the "Indebtedness") and, where the Goods and/or Proceeds are not readily identifiable and/or traceable or their recoverable value is insufficient to pay the Indebtedness, the security interest shall also extend to all the Goods present and after acquired by the Customer, of which the Goods form part, to the extent required to secure the Indebtedness.
- 9.2 As and when required by Envon the Customer shall, at its own expense, provide all reasonable assistance and relevant information to enable Envon to register a Financing Statement or a Financing Change Statement and generally to obtain, maintain, register and enforce Envon's Security Interest in respect of the Goods and their Proceeds in accordance with the Personal Property Securities Act 2009 ("PPSA").
- 9.3 Envon may at any time register a financing statement or financing change statement in respect of a Security Interest (including any Purchase Money Security Interest). The Customer waives any right to receive notice in relation to any registration on the register of a Security Interest in respect of the Goods.
- 9.4 The Customer shall not change its name or details without first notifying Envon of the new name or details at least 7 days before the change takes effect.
- 9.5 The Customer warrants that the Goods are not purchased for personal, domestic or household purposes.
- 9.6 Notwithstanding any reference to a particular invoice/order, where any sum remains outstanding by the Customer on more than one invoice/order, any payments received from the Customer shall be deemed to be made by the Customer and applied by Envon in the following order (unless Envon otherwise determines):
- 9.6.1 To any obligation owed by the Customer to Envon which is unsecured, in the order in which the obligations were incurred;
- 9.6.2 To any obligations that are secured, but not by a Purchase Money Security Interest, in the order in which those obligations were incurred;
- 9.6.3 To obligations that are secured by a Purchase Money Security Interest, in the order in which those obligations were incurred.
- 9.7 Until the Customer has paid all money owing to Envon, the Customer shall at all times ensure that:
- 9.7.1 All Goods, while in the Customer's possession, can be readily identified and distinguished, and/or
- 9.7.2 All Proceeds (in whatever form) that the Customer received from the sale of any of the goods are readily identifiable and traceable.
- 9.8 Where the Goods are purchased by the Customer and held as Inventory, nothing in this clause shall prevent the Customer from selling or leasing and delivering the Goods in the ordinary course of the Customer's business. Otherwise until the Customer has paid all money owing to Envon the Customer shall not sell or grant a Security Interest in the Goods without Envon's written consent.
- 9.9 The parties agree to contract out of the PPSA in accordance with Section 115 of the PPSA to the extent that Section 115 applies for the benefit of, and does not impose a burden on, Envon. Specifically, the following provisions of the PPSA will not apply and the Customer will have no rights under them:
- 9.9.1 Section 95 (to the extent that it requires the Secured Party to give notices to the Grantor); section 96; section 118 (to the extent that it allows a Secured Party to give notice to the Grantor); section 121(4); section 125; section 130; section 132(3)(d); section 132(4); section 135; section 142; section 143.
- 9.9.2 Section 115(7) of the PPSA allows for the contracting out of provision of the PPS Act, the following provisions of the PPS Act will not apply and the Customer will not have any rights under them: section 127; section 129(2),(3); section 130(1); section 132; section 134(2); section 135; section 136(3), (4) and (5) and section 137.
- 9.10 Unless otherwise agreed and to the extent permitted by the PPSA, the Customer and Envon agree not to disclose any information of a kind referred to in section 275(1) of the PPSA to an interested person or any other person. The Customer waives any rights which it may have, or but for this clause it may have had, under section 275(7)(c) of the PPSA to authorise the disclosure of the above information.
- 9.11 Envon is irrevocably authorised to enter any premises where the goods are kept, and to use the name of the Customer and to act on its behalf, if necessary, to recover possession of the Goods and seize the Goods in accordance with the Act without liability for trespass or any resulting damage.

10 Privacy Act 1988 ("Privacy Act")

To enable Envon to assess the Customer's application for credit, the Customer authorises Envon:

- 10.1 To obtain from a credit reporting agency/body a consumer or commercial credit report containing personal information about the Customer and its guarantors; and
- 10.2 To obtain a report from a credit reporting agency/body and other information in relation to the Customer's commercial credit activities, and
- 10.3 To give to a credit reporting agency/body information including identity particulars and application details

AND the Customer authorises Envon to give to and obtain from any credit provider named in the accompanying credit application and credit providers that may be

named in a credit report issued by a credit reporting agency/body information about the Customer's credit arrangements. The Customer understands that this information can include any information about its credit worthiness, credit standing, credit history or credit capacity that credit providers are allowed to give or receive from each other under the *Privacy Act*.

The Customer understands that information can be used for the purposes of assessing its application for credit, assisting it to avoid defaulting on its credit obligations, assessing its credit worthiness and notifying other credit providers and credit reporting agencies/bodies of a default by it under these Terms.

11 Notification

The Customer must notify Envon in writing within seven (7) days of:

- 11.1 Any alteration of the name or ownership of the Customer.
- 11.2 The issue of any legal proceedings against the Customer.
- 11.3 The appointment of any provisional liquidator, liquidator, receiver, receiver manager or administrator to the Customer.
- 11.4 Any change in the ownership of the business name of the Customer. The Customer agrees that it shall be liable to Envon for all Goods supplied to the new owner by Envon until notice of any such change is received.

12 Warranties

- 12.1 No warranties except those implied and that by law cannot be excluded are given by Envon in respect of Goods supplied. Where it is lawful to do so, the liability of Envon for a breach of a condition or warranty is limited to the repair or replacement of the Goods, the supply of equivalent Goods, the payment of the cost of repairing or replacing the Goods or acquiring equivalent Goods, as determined by Envon.
- 12.2 The Customer warrants to Envon that it is purchasing Goods as the principal and not as an agent.

13 Force Majeure

Envon shall be released from its obligations in the event of national emergency, war, prohibitive governmental regulation or if any other cause beyond the control of the parties renders provision of the Goods impossible, where all money due to Envon shall be paid immediately and, unless prohibited by law, Envon may elect to terminate the Agreement.

14 Equitable Charge

The Customer as beneficial owner and/or registered proprietor now charges in favour of Envon all of the Customer's estate and interest in any real property (including but not limited to any applicable land owned by the Customer named or described as the Customer's Street Address in the Credit Application if applicable) ("Land") to secure payment of accounts rendered by Envon to the Customer for the delivery and/or supply of the Goods including interest payable on these accounts and costs (including legal costs on a full indemnity basis) incurred by Envon and including the costs to prepare and lodge a Caveat against the Land and to remove the Caveat.

15 Failure to Act

Envon's failure to enforce or insist upon the timely performance of any term, condition, covenant or provision in these Terms, or Envon's failure to exercise any right or remedy available under these Terms or at law, or Envon's failure to insist upon timely payment of monies when due or to demand payment of any charges or fees which accrue or any extension of creditor forbearance under these Terms shall not constitute a waiver of any subsequent default or a waiver of Envon's right to demand timely payment of future obligations or strict compliance with the Terms.

16 Legal Construction

- 16.1 These Terms shall be governed by and interpreted according to the laws of Western Australia and Envon and the Customer consent and submit to the jurisdiction of the Courts of Western Australia.
- 16.2 Notwithstanding that any provision of the Terms may prove to be illegal or unenforceable pursuant to any statute or rule of law or for any other reason that provision is deemed omitted without affecting the legality of the remaining provisions and the remaining provisions of the Terms shall continue in full force and effect.

INTERNAL OFFICE USE ONLY

NEW ACCOUNT NO:.....

ASSIGNED TO:

TERMS:PAYMENT TERMS:CREDIT LIMIT:.....

CONTACT:

	(TICK ONE)	ORIGINAL A/C NO.
NEW ACCOUNT	[]
CHANGE OF OWNERSHIP	[]
REACTIVATED ACCOUNT	[]

REP NO:.....

COMMENTS/REQUESTS:

SET UP B2B PLATFORM: YES [] NO []

MONTHLY MAIL OUT: YES [] NO []

ORDER TAKEN: YES [] NO []

PRICE LIST TO BE SENT: YES [] NO []

FURTHER ACTION REQUIRED:

.....

APPROVAL: DATE:

AUTHORISATION: SET UP DATE: